# **Create New Order Guide**



Version: 1 Date: February 28, 2023

# **Creating an Order**

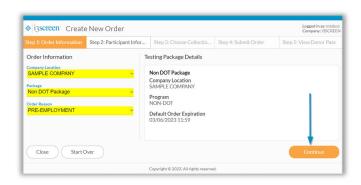
To initiate a new order, click Create New Order under Occupational Health Screening in Customer Administration. This will open a new browser tab.



# **Step 1: Order Information**

Enter the Company Location, Package, and Order Reason. Click Continue to proceed to Step 2.

Note: Each step is displayed at the top during the ordering process.



# **Step 2: Participant Information**

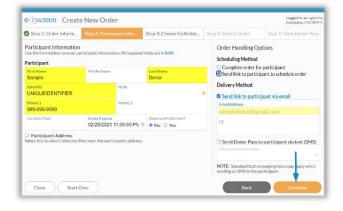
Enter the Participant Data.

The default search is the Customer Location address. Optional - Enter the participant address. Alternatively, the starting address can be adjusted during the collection site search.

Select the preferred ordering process.

Scheduling Method
 Send link to participant to schedule order

Select the Delivery Method (email or text). Enter the donor email address or cell phone number.

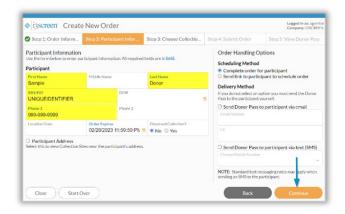


# Click Continue

Review the Order and Participant Information and click Create Order (see Step 4 for screen shot).

2) Scheduling Method Complete order for participant

Click Continue to proceed to Step 3.



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# **Step 3: Choose Collection Site**

Search and select a collection site.

The starting address can be changed by clicking the orange text Change Start Location. Review available collection sites in the area. Click the List/Map button to toggle between the List or Map view.

Click Select Site to view more detail about the collection site. Click Select Site again to confirm the collection site selection for the order and proceed to Step 4.





#### Step 4: Submit Order

Review the Order and Participant Information. Click Back if the information needs to be changed prior to generating the Donor Pass.

Optional - Enter a Custom Message for the Participant which will appear on the donor pass.

Click Submit Order.

Note: This is Step 3 when sending a link via email or text message.

#### **Step 5: View Donor Pass**

View the Donor Pass.

Services that are electronic will show a barcode with the Order Number. The Donor Pass can be printed or downloaded as needed.

Click Close to exit or "Start Over" to initiate a new order.



